



# 2-1-1



When you need help and don't know where to turn, 2-1-1 is your one-stop connection to the local services you need. Some of the many resources available are; utility assistance, housing, food, elder care, crisis intervention, alcohol and other drug recovery and many more.



## Ways to Connect

Call: Dial 2-1-1 or 1-800-924-5514

Text: Text your ZIP code to 989211

Chat: Chat online with 2-1-1

Search: Search the online directory

211 Mobile App is available on iPhones and Androids

- Specialists are available to answer the helpline 24/7
- All contacts are answered by staff with knowledge about a variety of health and human services
- 211 Wisconsin provides an up-to-date online database of community resources
- Follow-up with callers to ensure they are getting the help they need



In the wake of a disaster, residents rely on 2-1-1 to get connected to food and water, shelter, transportation, medical assistance, construction materials and application for federal and state assistance. Providing this kind of resource is essential and can free up emergency responders to do the work they are best suited to do for the community.

## Additional Services

- 2-1-1 Counts
- 2-1-1 Reports
- 2-1-1 Community Education



To find out more about these additional services, visit our website at [www.browncountyunitedway.org](http://www.browncountyunitedway.org)